

CURRICULUM VITAE

SITI ROKIAH BINTI SIWOK, Phd., KB.



PERSONAL DETAILS

Identity card : 600712065152

Nationality : Malaysian

Gender : Female

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AREA OF EXPERTISE

- Counselling, specialising in bio-ecosystemic approach, integrative and cultural approach
- Developmental Psychology
- Social Psychology
- Ethics in Counselling and Psychology
- Parenting Children with Hearing Loss
- Qualitative Research using Phenomenology and Grounded Theory approach.
- A Pre-school teachers' trainer using Montessori approach.

FORMAL EDUCATION

- Doctor of Philosophy (Guidance and Counselling). Thesis entitled "A Framework for helping Family of Children with Hearing Loss in Malaysia". Universiti Teknologi Malaysia (2016)
- Master in Education (Guidance and Counselling; full research). Thesis entitled "Malaysian Family Helping Model through Exploration of Clients' and Helpers' Experiences". Universiti Teknologi Malaysia (2008).

- BSc in Education. (Guidance and Counselling); with First Class Honours. Universiti Teknologi Malaysia (2004).
- Foundation Certificate: Family and Couples Therapy, Institute of Family Therapy, London, United Kingdom (1996).
- Certificate in Guidance and Counselling Module 1 & 2. Universiti Teknologi Malaysia (1994-1995).
- Diploma in Pre School Teaching, London Montessori School, London, United Kingdom (1990)
- A levels in Pure Mathematics, Applied Mathematics and Physics. Norwich City College, Norwich, England (1980)
- Malaysian Certificate of Education, Ministry of Education, Malaysia (1977).
- General Certificate of Education (English), University of Cambridge (1977).

EMPLOYMENT HISTORY

2010 – present	Lecturer at Faculty of Management/Faculty of Social Sciences and Humanities, Universiti Teknologi Malaysia, Skudai.
2008 – 2010	Part-time lecturer at Universiti Teknologi Malaysia (UTM), teaching Industrial Psychology and Effective Communication for undergraduates.
2004 – 2008	Self-employed
2001 -2004	Teachers’ trainer , Training Unit, IMAN ELC SDN. BHD.
1995 – 1996	Administrative Assistant , at the Guidance and Counselling Unit, <i>Majlis Kebajikan Negeri Johor (PENAWAR)</i>
1991 – 1992	Teacher at Hidayah Primary School.
1990 – 1991	Administrative Assistant at Department of Social Security, Neasden, London, United Kingdom

Administrative posts while at Universiti Teknologi Malaysia (UTM):

July 2018 – June 2021	Head of Psychology and Counselling Panel
February 2018 – December 2019	Advisor to Psychology Students Interactive Club (PSYCHIC)
2013 – August 2015	Undergraduate project coordinator (Psychology)
2011 – 2012	Head of communication panel

RESEARCH EXPERIENCE

- A member of a community project entitled Impact of Stress on Psychological Well-being of University Students (2017)
- The Principal Investigator for a UTM-TDR entitled “Developing a Bio-ecosystemic Decision Making Model for Multitasking Muslim Women (2018-2021).
- A member of a UTM-TDR entitled “Psychological Well-being based on Islamic Happiness and Bio-ecosystemic Decision Making Model using customised Cyber- physical Device (2018-2021)
- A member of a UTM-TDR entitled “Development of Happiness Profiling and Hierarchy from Islamic Perspective (2018-2021)
- A member of a UTM-TDR entitled “Cyber -physical Machine Learning for Professional Women Personality Profiling using Headwear and Wrist wear Devices (2018-2021).
- A member of a UTM-TDR entitled “Therapeutic Intervention Module using Art Therapy for Psychological Well-being” (2018-2021)
- The Principal Investigator for a community project entitled “Healthy Teeth Programme for Children in Sanchey, Cambodia” (2018).
- Principal Investigator for a community project entitled “Educational programme for parents in Sanchey, Cambodia” (2018).
- A member of a community project entitled “Pembinaan Telaga Pam Kampung Sanchay Kemboja : Projek Pembangunan Komuniti Lestari UTM Kemboja –Vietnam” (2018)
- A member of a community project entitled “Motivasi Pelajar B40 SK Larkin 2 melalui Program Transformasi Minda” (2018).
- A member of a community project entitled “Sustainability Skill Reinforcement Programme among Primary School Children in Pontian (2018).
- The Principal Investigator for a community project entitled “Peace Programme with school children in Gelang Patah” (2019).
- A member of a community project entitled “Reuse, reduce & reinvent - creative and critical thinking camp for Primary School Children in Sekolah Kebangsaan Kangkar Pulai 2 (2019).
- A member of a community project entitled “Penerapan Kemahiran Berfikir Secara Kritis dan Kreatif dalam kalangan Murid-murid Sekolah Rendah melalui Program: Program Be SMART and CREATIVE (2019)

SUPERVISORY EXPERIENCE

1. Undergraduate students, among the most recent :

- Ashura Izwani Ahmad Tadjudin. Pengalaman Siswi Berkahwin di Universiti Teknologi Malaysia. Completed.
- Noorfarahana binti Ismail. Binge Viewing Behaviours among Female Emerging Adults in Universiti Teknologi Malaysia .Completed.
- Raja Nurul Najihah binti Raja Adnan. Pengalaman Guru di sebuah Sekolah Pendidikan Khas di Johor.Completed.
- Nadiatul Syifa binti Puat Lottfi. Strategi Menangani Cabaran yang digunakan oleh Penjaga Kanak-Kanak Autisme di Sebuah Sekolah Pendidikan Khas di Pahang. Completed.
- Nur Syuhada binti Hashim . Pengalaman Pelajar Universiti Teknologi Malaysia dari Ibu Bapa yang Bercerai. Completed.
- Nurul Hafeefe binti Kamaruddin. Strategies to Manage Sexual Harssment amongst Female Employees in Corporate Sectors in Johore. Completed.

2. Master students (active):

- Hazurah Husin. Faktor berpengaruh dalam Penagihan Semula Dadah dalam kalangan Orang Kena Pengawasan di Negeri Johor.
- Indriani Fitri Astuti. The Experience of Employee with Hearing Loss in Managing their Work life Challenges.
- Adeaizuddin Ahad. Work culture among Resort owners in Malaysia.

3. Phd student (as a co-supervisor):

- Nazirah Abdul Rohman. Adaptasi Budaya, Strategi Daya Tindak dan Prestasi Kerja dalam kalangan Expatriat di Malaysia. Active.

OTHER EXPERIENCES

- Teaching “Family Counselling” in the Foundation Certificate Programme for Family Educators and Marriage Counsellors. SPACE UTM-PPIPS & Family Life Associates, Singapore (2005).
- Teaching pre-school teachers in Executive Diploma programme organized by Progressive Heritage Management (Johor Chapter) (2011-2013)
- Teaching “Family Counselling” in the Executive Diploma Programme for Family Educators and Marriage Counsellors. SPACE UTM-PPIPS and BRIDGE Marketing and Services and Family Life Associates, Singapore (2008).
- A team member for the compilation of proceedings of the International Human Resource Conference 2011.
- Teaching “Penghantar Komunikasi” and “Teori Komunikasi” for PACE, University Utara Malaysia part-time students, Johor Bahru centre (2016)
- Reviewer of Jurnal Kemaknusiaan, UTM.
- Visiting Scholar to the Psychological Studies (PS) Academic Group (AG) of the National Institute of Education (NIE) from 2nd to 9th April 2018
- A member of KEMBARA USR UTM - KEMBOJA & VIETNAM (2018)
- A member of Adventure and Recreation Club (ARC) Universiti Teknologi Malaysia (2019-present). Reviewer of conference papers for International Conference of Social Sciences Management and Accounting (ICCSMA) 2019.
- Head of units for conferences, example: Head of Programme Book Unit for *Persidangan Serantau Sains Sosial dan Kemaknusiaan* at UTM (2018) and Head of conference paper unit for International Conference of Social Sciences Management and Accounting (ICCSMA) 2019.

SUBJECTS TAUGHT IN THE LAST TEN YEARS

- Developmental Psychology
- Human Development
- Ethics in Psychology
- Industrial and Organizational Psychology
- Cross-cultural Management
- Introduction to Counselling
- Critical and Creative Thinking

- Effective communication
- Communication Theory
- Communication Technology in Teaching and Training
- Social Psychology
- Conflict Management
- Introduction to Leadership
- *Dinamika Malaysia*
- Counselling at the Workplace
- Cross-cultural Management
- Supervising research projects

ACADEMIC PAPERS

- Siti Rokiah Siwok (2011). “Accelerating the Research Process by the use of ATLAS.ti”. Paper presented at the 2nd Annual Asia-Pacific conference on Computer-Aided Qualitative, 24-25th February 2011, Macau.
- Hamidah binti Abdul Rahman, Azizah Binti Rajab, Siti Rokiah binti Siwok, Norlin binti Ahmad, & Anis Liyana binti Abd Rani (2011) Peranan Personaliti dalam Gaya membuat Keputusan. Paper presented at the *International Conference on Human Resource Development (ICHRD 2011), 22nd-23rd June 2011, Johor Bahru, Johor*.
- Siti Rokiah Siwok, Faizah Abdul Ghani , Abdul Hafidz Haji Omar and Fred Piercy (2012). Hearing Loss is not “just” a Loss of Hearing. *Saujana, Jurnal KPYPJ. Jilid 2 Julai*.
- Siti Rokiah Siwok (2012) “Counselling Parents of Children with Hearing Loss: What Counsellors Need to Know.” Paper presented at the *2nd Malaysia-Indonesian International Counselling Conference, Padang, Indonesia, 14-16th November 2012*.
- Aplikasi Teori Sistem dalam Kaunseling (2017). Dalam Mastura Mahfar (ed). *Aplikasi Pelbagai Teori Kaunseling*. Johor Bharu: Penerbit UTM.
- Beberapa Panduan untuk Penolong: Memahami Orang Bermasalah Pendengaran (2017). Dalam Siti Norlina Muhamad (ed). *Isu Islam dan Psikologi siri Pertama*. Johor Bharu: Penerbit UTM
- Siti Rokiah Siwok, Faizah Abdul Ghani and Abdul Hafidz Haji Omar (2018). Instruments used in exploring the experience of parents of children with hearing losses. In *The International Conference on Social Science & Humanities 2018* proceeding. Johor Bahru: Universiti Teknologi Malaysia
- Siti Rokiah Siwok and Faizah Abdul Ghani (2018). The lack of authentic information among

parents of children with hearing loss in a Special Education School in Malaysia. In *The International Conference on Civilisation, Ethnicity & Islamic Heritage Proceeding*. Nilai: Universiti Sains Islam Malaysia.

- Siti Rokiah Siwok dan Tan Soo Yin. Instrumen-instrumen Kajian untuk Meneroka Pengalaman Klien dalam Sesi Menolong di Jabatan Agama Islam di sebuah Negeri di Malaysia. *Prosiding Persidangan Kaunseling Professional: Krisis Tsunami dalam Masyarakat. Hospital Rehabilitasi Cheras, 26-27 Mac 2019.*
- Siti Rokiah Siwok and Siti Nisrin Mohd Anis: Women's use of Time. In Proceeding of *The International Conference of Social Sciences, Management and Accounting (ICSSMA2019)*. UTM Johor Bahru, 24-26th September 2019.
- Siti Rokiah Siwok, Asmar Ramli and Nor Akmar Nordin. Assertiveness among Employees in a Ministry in Malaysia. In *Proceeding of International Conference on Islamic Management and Multidisciplinary Studies (IMAMS 2019)*. Kota Bahru, Kelantan, 3rd August 2019.

PROFESSIONAL BODY MEMBERSHIP

- A Registered counsellor with the Lembaga Kaunselor Malaysia (No: 01364)
- A Member scholar of International Institute of Qualitative Research, University of Alberta, Canada (Jan 2017-July 2019).

VOLUNTEERISM

- A Volunteer with an NGO (IKRAM) (2009- present)
- A volunteer at *Raudhahtus Sakinah*, Kempas, Johor, Malaysia (2013).
- Deputy Chairperson and Secretary, Family and Friends Network. Skudai, Johor Malaysia, (2006- 2009)
- Secretary, *Unit Khidmat dan Nasihat Islah Johor, Malaysia*
- Chairperson, *Unit Khidmat dan Nasihat Islah Johor, Malaysia*
- Volunteer Counsellor at Psychiatric Unit Hospital (Sultanah Aminah Hospital, Johor Bharu, Malaysia (1998-2006).
- A Volunteer with International Women Peace Group (Nov 2018-present)

SOCIETY MEMBERSHIPS

- Lifetime PERKAMA member (No: ASH 00306)
- Lifetime PERKAMA International member (No: ASH 00904)

ADDITIONAL SKILLS AND ATTRIBUTES

- Punctual and dedicated to a chosen course/decision.
- Dependable and fair
- Empathic yet assertive
- Tough love
- A trustworthy friend and colleague
- Possess Counselling and Interviewing skills

PERSONAL MOTTOS

- “Nearly everything is possible”
- “Always give the very best”
- “Knowledge is power”
- “Integrity is the best policy”
- “Treat other people as how I would like to be treated”