

# Help Desk Services

What is Help Desk Service?

A **help desk service** is a service or resource offered by Language Academy which intends to provide UTM students with information, support and guidance related to English Language. If you're having problems with your English language, you're encouraged to seek assistance from our language experts. It's a complimentary service from Language Academy. No charges involved.



## **English Language Support Programme (ELSP)**

Language  
Academy, UTM

**Help Desk Services are available on:**

**Monday (11am—1 pm)**

**Tuesday (11am—1 pm)**

**Wednesday (11am—1 pm)**

**Thursday (11am—1 pm)**

@ Resource Room, Level 1 Block D05  
Language Academy, UTM

**Starting from Week 3—Week 14**