

Synopsis for Master

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Multiplicity of diverging views especially in a multicultural country could lead to miscommunication in medical settings. Thus, knowledge in health communication is crucial to repair the loopholes which possibly can affect the clinical consultations. The researcher attempted to analyse the communication between doctor patients dyads during clinical consultation and at the same time look for patients' preferences of the doctors that might affect the dyads' relationship. Apart from patients' participation, the study also analysed doctor's patterns of information giving in clinical consultations between ethnic concordant doctor patient dyads and ethnic discordant doctor patient dyads and how it affects decision making. The data were collected from audio recordings of the authentic clinical consultations. This study employed thematic analysis as a main analytical tool. The researcher categorised the data into segments based on the Roter's Interaction Analysis System (RIAS): i) affective (socio-emotional) and ii) instrumental (task-focused) patterns (Roter, 1993). The finding of this research is hoped to address the issue of ethnic concordant and make the doctor patient dyads aware of this problem. At the same time, the social appropriateness in intercultural communication can also be introduced.